

# WRIGHTS SHEDS LIMITED

*QUALITY GARDEN SHEDS, CHILDRENS PLAY HOUSES AND SUMMER HOUSES*

## TERMS AND CONDITIONS

All buildings are the property of Wright Sheds Ltd until full payment is received and can be reclaimed at any time.

**Deposit/Payment in full:** A non-refunded deposit is required at the time of order and full payment must be received a minimum of 10 days before delivery if paying by Bacs or Cash/Card on delivery with Driver.

**Refunds:** If a refund is required a £50 admin fee & 10% of the order cost will be deducted from the deposit or the deposit will not be refunded, whichever is greater. Any Bespoke building(s), Bases, Bearers, Sadolin/Cuprinol/Ronseal and all accessories are non-refundable.

All refunds that may be authorised by the company will be paid by cheque regardless of whether the customer had paid by cash, cheque or credit card.

**Bases:** It is the customers' responsibility to ensure that the ground under any base e.g. concrete bases, platform bases etc. Is firm enough to support the weight of the base and the building. It is the responsibility of the customer to ensure their base is 100% flat, level, solid and of adequate size to fully support the building- sizes quoted are for the floor area.

All concrete bases or slab bases MUST NOT have any shallow or raised areas.

Wright Sheds Ltd recommend a minimum of 12" clearance around the building to allow for the roof overhang and fitting of all components.

Bases will elevate your building.

It is the customers' responsibility to work out all the height restriction and take full responsibility for any planning issues.

It is the customers' responsibility to ensure bases are installed in the correct position and once installed they cannot be moved.

Wright Sheds Ltd will not be held responsible for any problems arising due to faulty base work constructed by the purchaser,

**Platform Bases:** Platform bases will only be installed on solid ground with a fall of no more than 6".

Concrete, tarmac or slabs with no gaps are classed as solid ground NOT mud, shingle or boggy ground.

You may lay a bearer base this must be flat, level, solid and running the correct way.

It is the customers' responsibility to check which way you need to run your bearers by confirming with Sales team at the point of sale.

**Access:** All items going through to the gardens must be clear. If necessary, and in order, to accommodate, please remove any obstructions.

If going through gates, Wright Sheds Ltd must be informed of arches, bars or lintels above.

Please remember some items are very heavy and normally there are only two people on the truck.

Wrights Sheds Ltd fitters are employed to erect your building and not to rectify your base or access problems.

Any problems you foresee discuss with us on ordering as a site visit is possible with a small charge. This charge comes off the price of unit when ordering.

**Site Preparation:** It is the customers' responsibility to ensure that the site is safe and free from obstructions that could cause any damage or cause injury to the person(s) that deliver and erect the building.

**Delivery Only:** All buildings sold for delivery only will be delivered to the front of the property. Please ensure there is a flat level area for the building to be stacked on. You must protect the building from bad weather and the building must be treated as soon as possible.

**Delivery and Erection:** Please advise of any difficulties e.g. overhead obstructions, walls, hedges, satellite dishes, brick archways, overhead cables, etc. Prior to the delivery date. The erection service will be void if we cannot deliver and erect at the same time, this will result in the goods being stacked adjacent to the delivery site.

If Wright sheds Ltd are unable to erect the building due to an unsuitable base or access restrictions a recall charge of £35 plus 10% of the order price will apply.

If your building is erected in the rain or damp inclement conditions, you must ensure you leave adequate ventilation to allow the building to dry. Failing to ventilate the building whilst the timbers are drying out can cause condensation or mould to occur.

This will produce drips of water inside the building, which can be mistaken for leaks. Condensation will also occur on the inside of the windows. Leave windows and doors open to air the building on fair weather days. Never use a heater this can cause the building to dry out too quickly and cause cracks and warping, especially the roof.

**Delivery Dates:** Dates given are only a guide and may change depending on circumstances beyond our control (e.g. Breakdowns, Accidents and Adverse Weather Conditions)



**Roof Covering:** Free mineral felt is supplied only with building and not in conjunction with any other roofing material or options. Colour of felt may vary this is beyond our control.

Felt shingles are NOT recommended for open or coastal areas, standard mineral felt is recommended in these locations.

Wright Sheds Ltd hold NO responsibility for damage or lifting of roof coverings due to adverse weather conditions following installation by our fitters. We felt our buildings in a way that has been tried and tested by Wright Sheds Ltd for over 35 years. Felt is very expensive and to maximize the use of each roll, there will be a join on one side of every building. This will have a large overlap to ensure the join is water tight.

**Specification:** Specifications stated will be adhered to as far as possible, but Wright Sheds Ltd reserves the right to make alterations which may be necessary or advantageous. Show site, internet and brochure models may be different to the style or model you receive. Windows, doors, specifications and style may change without notice, this is due to the suppliers at the time of manufacture. Wright Sheds Ltd. cannot be held responsible for variations in colour of treated timber. Timber will naturally bleach in the sun and an even colour will occur. Pressure treated buildings – size quoted is the floor size only, walls and roof will be larger than size quoted, internal lining may fade in colour and become brittle overtime, if not covered and clad this is beyond our control. Cabins – The size of the building quoted is the external wall size of the eaves and roofs are always bigger.

Internal Coloured Lining: Internal coloured lining may fade in colour and become brittle over time, if not covered and clad. This is beyond our control.

**Planning:** It is the customers' sole responsibility to check with their local planning authority regarding planning permission for their building being erected. Wright Sheds Ltd. will not be held responsible for any problems regarding planning permission (if applicable). Ridge and eaves height may vary depending on size of building. Where stated buildings under 2.5m, this is only a guideline and may vary within our tolerances. Bases, Bearers and Insulation will raise the height of the building. Any planning restrictions must be brought to our attention at time of order and be noted.

**Securing the Building:** All buildings are not secured to the base by Wright Sheds Ltd. this is the customers' responsibility. It is recommended that you strap down the building in very open/exposed.

**Maintenance:** Please remember you will need future access to all sides of your building to maintain and treat as required. Pressure treated timber is porous and requires waterproofing regularly. All timber buildings will require regular maintenance and re-coating with waterproof paint. It is the customers' responsibility to maintain and treat their building. Sectional buildings will require doors, windows etc. To be resealed with mastic or sealant. Doors and windows may need to be unscrewed, re-aligned and re-fixed as timber shrinks and expands this is normal. Following re-sealing and settling of building re-coating with waterproof paint will be required. Felt is manufactured using Tar and Oil that will ripple and twist with movement of your building. All felt must be checked for deterioration that can lead to leaks. Rubber roofs may bubble but this will not affect its performance.

**Waterproofing:** Wright Sheds Ltd. recommend Ronseal when water sealing your building. For further help or advice, you can contact Ronseal products service department by visiting their website. Wright Sheds Ltd. cannot be held responsible for the performance of Ronseal. This is the Customers' responsibility.

**Ex- Display:** A Health and Safety disclaimer must be signed before any work commences on Wright Sheds Ltd. sites. Wright Sheds Ltd hold no responsibility for any damage or injury to persons or property during the takedown and removal of an ex- display Wright Sheds Ltd building. It is responsibility of the customer/contractor (of the customer) to ensure disassembly and removal of the product. No refund or compensation can be given once work has commenced on dismantling the building. As the customer or contractor you must make sure the area is made safe and cornered off for the safety of any personal or member of the public coming onto the site. All nails, screws and rubbish must be removed from site along with the building.

**Guarantee:** Buildings purchased from Wright Sheds Ltd are guaranteed for one year against manufacturing and installation defects. Your guarantee will be void if Wright Sheds Ltd. personnel do not erect the building or if the customer modifies the building (internally or externally) or the customer fails to maintain the building correctly. Wright Sheds Ltd. only guarantee mineral felt for six months. Rubber roofs have a twenty year guarantee from the rubber roof manufacturer/wholesaler/guarantor at the time of order, not from Wright Sheds Ltd. Wright Sheds Ltd. do not accept liability for any damage or problems caused by customers in self erection. Wright Sheds Ltd. cannot be held responsible for shrinkage, knot holes and movement in the building. Timber is a natural product and may be up to 6m long, which can cause some of the timbers to twist, crack and warp which is beyond our control and is easily fixed with filler. Once filled, sanded and stained, you should have many years of enjoyment.



**Faults/Defects:** Wright Sheds Ltd are entitled to a reasonable period of time to rectify any faults/defects. Wright Sheds Ltd will not reimburse you if you choose to rectify any defects yourself or if you appoint a third party to carry out repairs on your behalf.

Complaints: Customers complaints require photographic evidence emailed to [info@wrightsheds.co.uk](mailto:info@wrightsheds.co.uk)

**Cancellations and Returns:** Wright Sheds Ltd has the right to cancel any contract, order or services without prior notice or reason. Wright Sheds Ltd will not accept cancellations or returns if the goods have been delivered, erected or altered by applying chemicals or paints to the surfaces or by altering or customizing the building as his or her own. In the unlikely event that Wright Sheds Ltd authorise collection of the building from you a charge will apply and we would request that the building is returned in original state if possible. We would like to remind you that you have a statutory duty to take care of the building.

**Disclaimer:** Wright Sheds Ltd cannot be held responsible for any damage caused to any property, drives, fixtures, fittings, garden ornaments and plants whilst delivering the building(s). Wright Sheds Ltd will not be held responsible for any injury caused when within or around, or on the timber building e.g. Playhouses. It is the responsibility of the parent or guardian to supervise children or any person when playing in Playhouses. The customer accepts full responsibility for injury which may be caused to any person within, around, or on the timber building. Although all buildings are checked upon completion, it is the customers responsibility to take care around the building for nails, screws, metal or splinters as some may be missed.

### **Pricing Disclaimer:**

All prices on this website are subject to change without notice. Whilst we make every effort to provide you with the most accurate, up-to-date information, occasionally, one or more items on our website may be mispriced.

In the event a building is listed at an incorrect price due to typographical, photographic or technical error or error in pricing information received from our suppliers, Wright Sheds Ltd shall have the right to refuse or cancel any orders placed for products listed at the incorrect price.

If an items' correct price is lower than the websites stated price, we will charge the lower amount to you and refund the difference to you as per our normal refund terms.

If an items' correct price is higher than the websites stated price, we will either cancel your order and notify you of the price error and order cancellation or notify you of the price difference to be paid.

Wright Sheds Ltd may alter these terms and conditions from time to time and post a new version on the website, these supersede all previous versions. It is the customers' responsibility to check the latest version of the terms and conditions on the website on a regular basis. The company recommends you print out a copy of the terms and conditions for future reference, this does not affect your statutory rights.

Company No. 4577470  
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Company Director  
Company Secretary

Mr K Wright  
Mrs S Wright

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